

Streamlining Real Estate Data Processing with Automation



www.outsourcebigdata.com

Case Study: Canada Based Real Estate Services Provider

Streamlining Real Estate Data Processing with Automation

Automation Lead New Process Lowers
Operating Costs, Increases Efficiency & Data
Quality, and Improves Speed to Market

BACKGROUND

A major real estate service provider company wanted to streamline its inefficient real estate agent-servicing process. The existing process required multiple data analysts, with help from the in-house IT support team, to manually collect data from 20+ different data sources. Data received from 20+ sources was in different quality, format and had multiple other challenges. Internal IT support system was not robust and it further slowed the entire process.

Also, as it was a manual process - analysts were able to process only a limited number of records, based on priority, creating backlog and struggled to serve their existing and new set of customers. The company approached AIMLEAP – Outsource Big Data help in streamlining its processes and providing end to end solution.

APPROACH TO SOLUTION

We quickly developed a proof-of-concept for suggested a solution based on Robotic Process Automation to replace the company's manual processes for collecting data from 20+ sources integrated to a base IT support system.

HIGHLIGHTS

- Saved \$40000 per year.
- Increased data handling capacity by 60%
- Average data processing time reduced by 85%
- Increased ability to access data in real time

AIMLEAP Automation Practice

As part of AIMLEAP Business, AIMLEAP outsource big data practice provides advanced data collection and management expertise, as well as Robotic Process Automation (RPA) capabilities that help clients create highly-personalized digital experiences, products and services. Our RPA solutions help customers with insights from data for decision-making, improve operations efficiencies and reduce costs. To learn more, visit us www.outsourcebigdata.com

About AIMLEAP

AIMLEAP - is an ISO 9001:2015 and ISO/IEC 27001:2013 certified global technology consulting and service provider serving small, medium, and enterprise companies helping them to grow with agility to achieve competitive advantage. Our key service offerings include end-to-end IT services, Data Management, Web Research, Web Data Scraping, and Automation, BI solutions, Digital Marketing, and Analytics solutions.

AIMLEAP started its operations in 2012 and successfully delivered digital IT transformation, and data solution projects for more than 500 fast-growing companies in the USA, Europe, New Zealand, Australia, Canada; and more.

- An ISO 9001:2015 and ISO/IEC 27001:2013 certified
- Served 500+ customers
- 8+ Years of industry experience
- 98% Client Retention
- Global Delivery Centers in USA, Canada, India and Australia



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